

General Terms and Conditions of Business (GTC)

General Provisions

Our products are intended for laboratory use only and are to be used exclusively by qualified specialist staff.

Our products will not be sold to private persons. Deliveries are only made to companies, universities and colleges.

ARMAR AG reserves the right to change prices, quality and the General Terms and Conditions of Business at any time.

Liability

ARMAR AG's liability is restricted to the replacement of the delivered products. We shall not be liable for claims based on negligence or improper storage.

The buyer is not entitled to claim for compensation in the event of delivery delay or stoppage. Complaints must be made to ARMAR AG within 8 days from receipt of the delivery.

Labelling

All products are labelled with the product name and the quantity. With chemicals additionally the batch number is listed. Hazardous materials are marked with the according pictograms, UN-numbers, ADR-numbers, R- and S-clauses (according to 28. ATP, 2001/59/EG).

Material Safety Data Sheets

On request Material Safety Data Sheets (MSDS) will be delivered.

Packaging

All ARMAR AG's packaging has been optimized to suit the property of its containing products. Products sensitive to humidity are packed under Argon-protection atmosphere.

On request we can carry out special packaging. Should this concern small amounts, at least ten packages of the same containment amount must be obtained. Exceptions are made with bulk deliveries and very expensive products.

Quality check

Spot checks are carried out on all products in their sale packaging. They will only be given free for sale if all specifications are correct.

The particular specifications are listed in this catalogue.

Analysis certificates

On request analysis certificates of the delivered batch numbers can be issued.

Durability

We guarantee following durability on unopened packaging that has been correctly stored.

Product	Packaging	Durability
Liquids	Bottle	3 years
Liquids	Ampoule	5 years
Solids	Bottle	5 years

Distribution and Insurance

All products are delivered according to the ADR, IATA and IMDG guidelines. The transport insurance is covered by ARMAR AG.

On request we can organize the distribution according to our customer's particular wishes (INCOTERMS, haulage contractor).

Distribution Switzerland

Harmless products or hazardous products within the Limited Quantities (LQ) are delivered by post. Otherwise hazardous products are transported by road.

Value of goods	INCOTERMS	Freight charges
< CHF 300	EXW	CHF 10
≥ CHF 300	DDU	

Distribution Europe

Harmless products are delivered by post (PRIORITY MAIL). Hazardous products within the Limited Quantities (LQ) are delivered by DHL*. Otherwise hazardous products are transported by road

Value of goods	Products	INCOTERMS	Freight charges
< CHF 500	Harmless products or LQ	EXW	CHF 50
≥ CHF 500	Harmless products or LQ	DDU	
< CHF 2'000	Hazardous products	EXW	CHF 200
≥ CHF 2'000	Hazardous products	DDU	

*Exceptions: Finland, Great Britain, Iceland, Ireland, Norway, Sweden and other islands. Distribution of Limited Quantities (LQ) to these countries are always carried out as with hazardous products.

Distribution worldwide

Harmless products are delivered by Air Mail (PRIORITY MAIL). Hazardous products are delivered by air or sea.

Value of goods	INCOTERMS	Freight charges
< CHF 5'000	EXW	actual freight costs
≥ CHF 5'000	CIF	

Export approval

(For NMR-solvents, Deuterium oxide and deuterated compounds).

ARMAR AG holds general export approvals for following countries:

Argentina	Finland	Japan	Spain
Australia	France	Luxembourg	Sweden
Austria	Germany	Netherlands	Turkey
Belgium	Great Britain	New Zealand	Ukraine
Bulgaria	Greece	Norway	USA
Canada	Hungary	Poland	
Czech Republic	Ireland	Portugal	
Denmark	Italy	Republic of Korea	

For all countries not listed a special authorisation must be requested from SECO (State Secretariate for Economic Affairs). The application for this permission requires following documents:

1. Official order
2. Company profile
3. Original signed and stamped Statement of End-Use (ES). This document can be obtained from ARMAR AG.

Upon receipt of all the documents the approval proceedings will take 1 to 2 weeks.

Prices

The catalogue prices are quoted in CHF, inclusive packaging, exclusive of statutory value-added tax and freight charges.

On request invoices can be made out in EUR or USD according to the daily rates.

Discount

Following quantity discounts are granted on bulk orders of the same catalogue number.

Quantity	Discount
10–19	5%
≥ 20	10%

Offers

We make offers for bulk orders and yearly contracts.

Our offers have a validity of 30 days if no other terms have been agreed on. An optional sale of these products in the interim is kept open from our side.

Terms of payment

Payments are due within 30 days of the invoice date.

When dealing with new clients or customers with outstanding payments we reserve the right to deliver the products upon advance payment.

Jurisdiction

The place of performance for all obligations arising from the contractual relationship is Zurzach (Switzerland).